



# Abhishek Gautam

Product Designer · 3+ years of expertise in design

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[github.com/abhishekgautam/portfolio](https://github.com/abhishekgautam/portfolio)

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## Education

**Fashion & Textile Design** — NIFT Delhi

📅 Aug 2017 - May 2021

## Experience

**Birdeye Software India Private Limited** — Product designer

📅 2 yrs · Jul 2023 - present

User Experience   AI Features   Design System   Mastering Figma   Project Management

- Designed and launched various components in **Aero Design System**, driving a 10x increase in designer adoption and significantly reducing go-to-market (GTM) time.
- Designed **Birdeye Marketplace** with a user-friendly interface for integrating third-party apps, minimizing customer support intervention and creating an additional revenue stream.
- Design **AI-driven tools** enabling our customers to generate controlled AI content for social post, review replies, etc. Attracting more customers and boosting revenue.
- Mastered Figma**, leveraging the latest updates and efficient workflows. Created guidelines, tutorials, and articles to empower team members to work effectively with Figma.

**Hubilo Softech Private Limited** — UI/UX Designer

📅 1 yr 1 mos · Apr 2022 - May 2023

UI Design   User Experience   Design System   Project Management

- Designed intuitive interfaces for mobile and desktop apps.
- Built a scalable design system from scratch.
- Collaborated with developers and stakeholders for seamless project delivery, enhancing project management and communication skills.

**Floaty Shaman** — Visual Designer

📅 10 mos · Jul 2021 - Apr 2022

3D Rendering   3D Animation   Vector Graphics   Color theory

**NoughtOne** — Graphic Designer

📅 4 mos · Nov 2022 - Dec 2022

3D Animation   Vector Graphics

## Featured Project

### AI Directives

Artificial Intelligence   Empowering Customers

AI Directives on the Birdeye platform lets businesses set custom guidelines for BirdAI to generate brand-aligned, consistent content across locations.

✦ Have a look   🔗 [AI Directives](#)

✦ see all of my projects on my website:   🔗 [abhishekgautamdesign.com](https://abhishekgautamdesign.com)

### Birdeye Marketplace

CRM Integration   Problem Solving

The Self-Serve Marketplace on the Birdeye platform enables customers to seamlessly integrate and manage third-party applications, including CRMs, without support team intervention.

✦ Have a look   🔗 [Marketplace](#)

## Skills & Tools

### Skills

Management

Project Management   Stakeholder Management   Strategic Thinking   Decision Making  
Presenting to Executives   Feedback Loops   Deadline Management   Cross-Department Collaboration

UI/UX Design

Design System   User Research   Usability Testing   User Journeys   Information Architecture  
Interaction Design   Wireframing   Prototyping   Personas   Heuristic Evaluation   Design Thinking

Visual & Interaction

Iconography   Typography   Color Theory   High-Fidelity Prototypes   Micro-Interactions  
Responsive Design   Motion Prototyping

### Tools & Softwares

Designer related

Figma   Adobe Creative Suite   FigJam   InVision   Marvel

Collaboration

Jira   Slack   Trello   Ring Central

Animations & 3D

After Effects   Clo3D   Unity   Blender 3D